

# WILMAR SUGAR WHISTLEBLOWER HOTLINE

wilmar



Wilmar Sugar is committed to the highest standards of professional and ethical behaviour in conducting business. It aims to provide an avenue for employees and external parties to raise concerns under the assurance they will be protected from victimisation and will receive fair treatment. Wilmar Sugar has appointed Stopline Pty Ltd ("Stopline") to provide a secure, confidential and independent service for Whistleblowers to report their concerns. Stopline is an external specialist provider of whistleblower services with no connections to Wilmar Sugar. Stopline is available to all Wilmar Sugar employees and external parties including customers, suppliers and contractors and any stakeholder who has a current or previous business relationship with Wilmar.

## WHAT YOU CAN REPORT

Wilmar Sugar encourages Whistleblowers to make disclosures if they have reasonable grounds to suspect concerns of misconduct, or an improper state of affairs or circumstances in relation to Wilmar Sugar's business operations and practices, which may include, but are not limited to, the following:

- breach of Wilmar Sugar's Business Conduct & Ethics Policy;
- breach of Wilmar Sugar's Supplier Code;
- fraud, money laundering or misappropriation of funds;
- offering or accepting a bribe or other corrupt payments such as secret commissions or 'kickbacks';
- financial irregularities;
- illegal and/or criminal conduct, such as theft, dealing in, or use of illicit drugs, violence or threatened violence, and criminal damage against property;
- dishonest or unethical behaviour including undisclosed conflicts of interest;
- anti-competitive behaviour;
- conduct endangering health and safety;
- conduct damaging the environment;
- any instances of modern slavery or abuse of human rights;
- unauthorised release of confidential or personal information;
- failure to comply with, or breach of, legal or regulatory requirements;
- conduct which represents a danger to the public or to the financial system;
- engaging in or threatening to engage in detrimental conduct against a person who has made a disclosure or is believed or suspected to have made, or be planning to make, a disclosure; and
- deliberate concealment of any of the above matters.

## FOUR WAYS TO ACCESS THIS HOTLINE

### ONLINE

<https://wilmarsugar.stoplinereport.com>

### TELEPHONE

Australia 1300 30 45 50  
New Zealand 0800 42 50 08

### EMAIL

[makeareport@stopline.com.au](mailto:makeareport@stopline.com.au)

### MAIL

Wilmar Sugar Australia,  
c/o Stopline, PO Box 403,  
Diamond Creek, VIC 3089,  
Australia

Scan QR code to make a report  
via your smartphone



For more information on whistleblower  
reporting & FAQs please visit:  
[wilmarsugar.stoplinereport.com/faq](https://wilmarsugar.stoplinereport.com/faq)